



February 24, 2021

Mr. Bill Magness  
President and Chief Executive Officer  
Electric Reliability Council of Texas  
7620 Metro Center Drive  
Austin, Texas 78744

Dear Mr. Magness,

The City of Nassau Bay, along with other cities in our region, have worked around the clock to address our residents' needs during last week's winter storm emergency. Our infrastructure was challenged, damaged and unresponsive at the time of our highest need.

As a result, it has become painfully clear that our communities were made vulnerable by numerous decisions by the Electric Reliability Council of Texas' leadership. ERCOT's grid management protocols and policies during the cold weather did not seem to take into consideration exposure to sustained freezing temperatures. Additionally, how ERCOT chose to manage the grid during the extended cold weather led to unpredictable and inconsistent blackouts across Nassau Bay, contradicting the experience that our community was prepared to endure. At the same time, none of the information communicated by the agency aided our ability to prepare or support our residents, some of whom continued to experience multiple days without electricity. We are also concerned that the current fiscal models and business plans that ground ERCOT's partnership with our utilities seems to prioritize revenue generation over other similarly important priorities.

We urge state leaders to thoroughly examine the policies and decisions that left our cities and the entire state vulnerable during last week's extreme weather event. ERCOT's processes and protocols need a full public airing as well as action from state leadership that will prevent this type of disaster in the future. Perhaps no one is better equipped to communicate the devastating impacts of the storm on Texans than those of us at local level, and we offer our cooperation and collaboration to find meaningful solutions. Our residents deserve answers – and they deserve reliable energy for their homes and businesses.

We are confident that you agree ERCOT's deficiencies must be addressed, and we urge you to act as soon as possible. Texans are counting on their elected leadership to provide solutions.

Sincerely,

Robert L. Warters  
Mayor